



What is new for MHCHS Clients as Alberta Businesses begin to re-open?

Starting Tuesday, May 19th, MHCHS will be reopening **with enhanced safety measures in place.**

The health & safety of our employees and those we serve is our #1 priority

MHCHS follows established Health Authority protocols. We are committed to serving you safely through measures such as:

- Reduced in-person interactions wherever possible;
 - Please contact the MHCHS Office at 403.527.4507 and we can help you determine if you require an office visit, or if services can be provided over the phone or by email
 - When a visit to the office is required;
 - Try to only have one person per household if possible
 - Plan to come at less busy times, eg. not during rent week
 - We are only able to serve one person at a time, so plan for wait times to be longer than usual
 - Remember rent payment options now include Electronic Funds Transfers (EFT)
- Protecting clients and employees with plexiglass protective barriers
- Cleaning and disinfecting surfaces in high traffic areas regularly
- Frequent hand hygiene for employees and hand sanitizer stations for our clients
- Physical Distancing (2 metres/6 feet)
 - Limited/spaced seating in order to comply with social distancing
 - Placement of reference markers that set out two-meter distances

Thank you and stay safe